



'wishing is just the beginning'

**Client Experience & Learning Co-ordinator**  
wishfish coaching & development ltd

**interview task - what would you do?**

**A client has emailed to say they're feeling nervous about attending one of our leadership workshops because they don't know anyone.**

**What would you do?**

- What would you say to reassure them?
- What questions might you ask?
- What could Wishfish do to help them feel welcome?

[www.wishfish.org.uk](http://www.wishfish.org.uk)

